

Resources and Contact Information

VENDOR	MEMBER SERVICES	WEBSITE
Medical - Blue Cross Blue Shield of Georgia Customer Service Hours: 8 a.m. - 8 p.m. ET; Monday - Friday	855-641-4862	www.bcbsga.com/shbp
Medical -- UnitedHealthcare Member Services: Monday through Friday, 8 a.m. to 8 p.m. ET	888-364-6352	www.welcometouhc.com/shbp
Wellness - Healthways Customer Service Hours: 8 a.m. - 8 p.m. ET; Monday - Friday	888-616-6411 <i>Medicare Advantage (MA) plan members are ineligible for participation in Be Well SHBP.</i>	www.BeWellSHBP.com
Pharmacy - ExpressScripts Customer Service Hours: 24 hours a day / 7 days a week	877-841-5227 <i>The pharmacy benefit for Medicare Advantage (MA) plan members is provided through UnitedHealthcare, not ExpressScripts. Contact UnitedHealthcare at 877-246-4190.</i>	www.express-scripts.com/GeorgiaSHBP
SHBP Call Center Hours: 8 a.m. - 5 p.m. ET; Monday - Friday	800-610-1863 <i>(listen to the prompts, and choose employer services)</i>	www.mySHBPga.adp.com
ADDITIONAL INFORMATION	MEMBER SERVICES	WEBSITE
Centers for Medicare & Medicaid (CMS) 24 hours a day / 7 days a week	800-633-4227	www.medicare.gov
TRICARE Supplement	866-637-9911	www.asicorporation.com/ga_shbp
PeachCare for Kids®	877-427-3224	www.peachcare.org